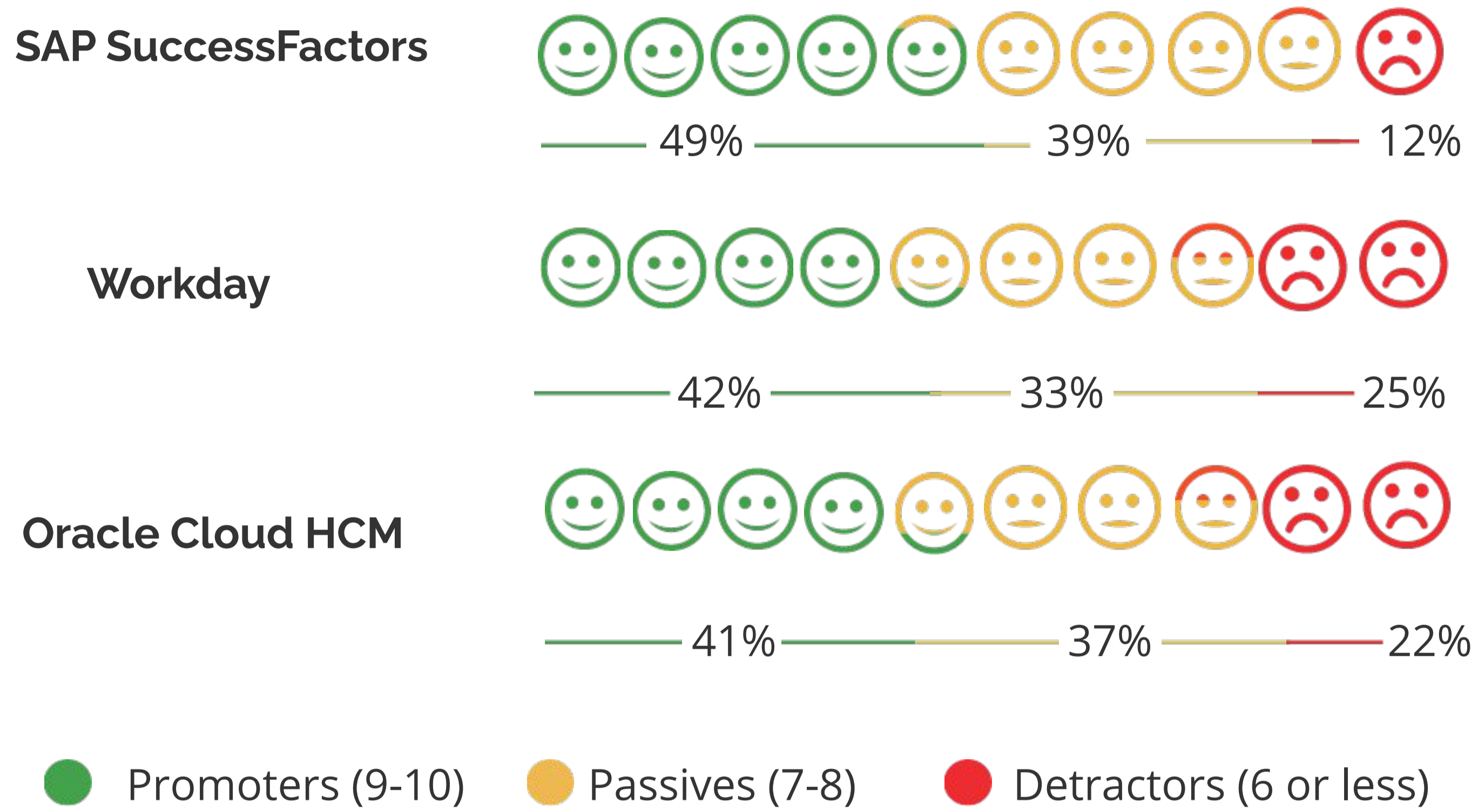


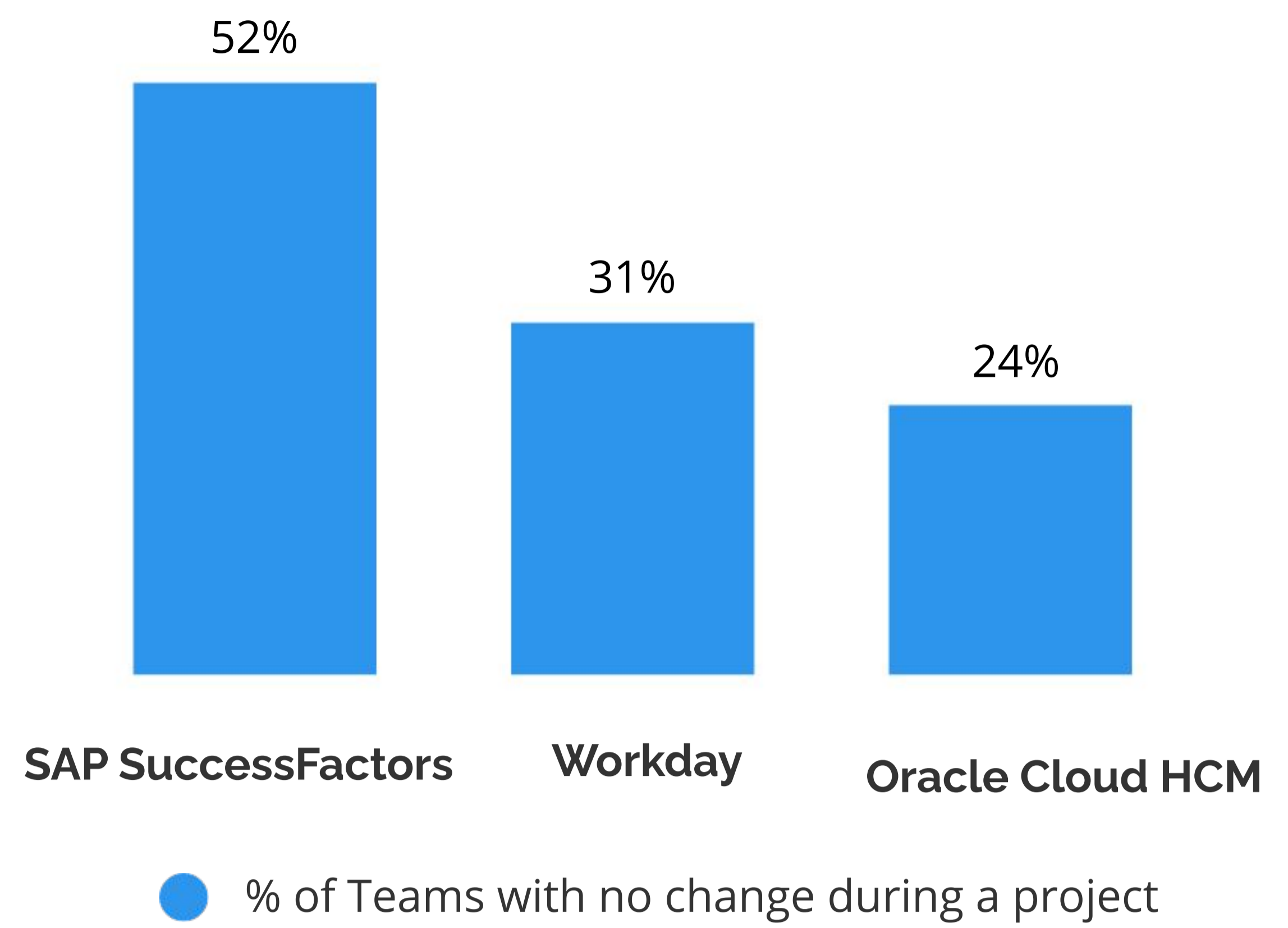
RAVEN INSIGHT: ENTERPRISE SOFTWARE IMPLEMENTATION

Raven Intelligence is an independent review site that helps Enterprise Software customers make informed decisions about their implementation partner based on verified customer reviews. The data below shows 400+ vetted reviews from Human Capital Management (HCM) implementation projects completed from 2018-2021. The summary of customer feedback is broken out by the critical measures of implementation. (Data as of June 30, 2021.)

Overall Project Satisfaction

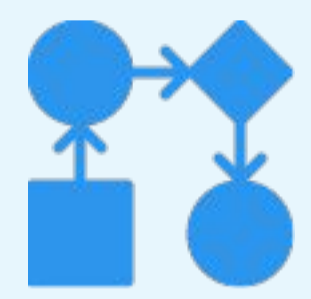


Project Team Consistency



SENTIMENT RATINGS (Out of 5)

Implementation Process



SAP SuccessFactors: 4.1
Workday: 3.8
Oracle: 3.9

Responsiveness



SAP SuccessFactors: 4.3
Workday: 4.0
Oracle: 4.3

Systems Expertise



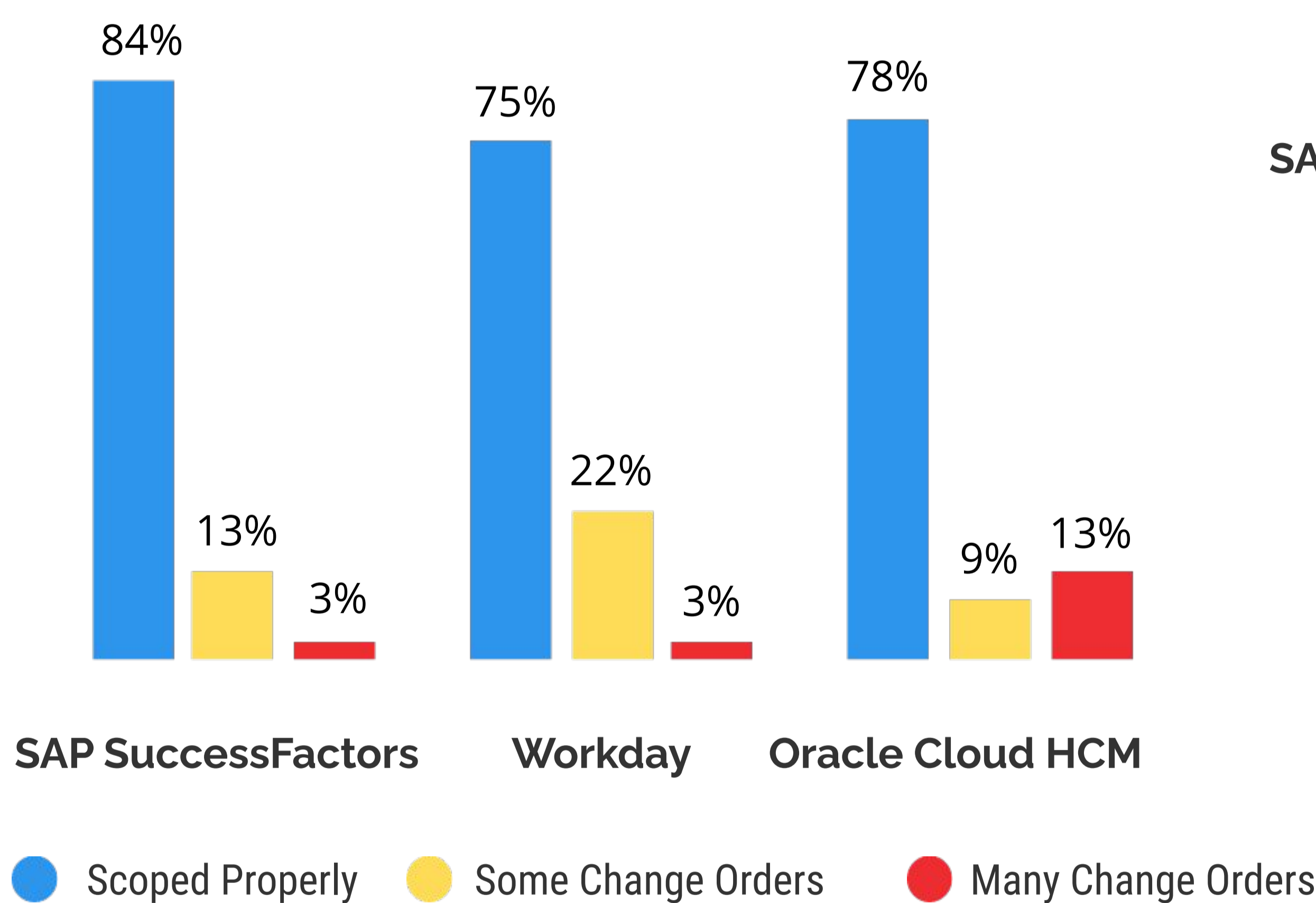
SAP SuccessFactors: 4.3
Workday: 4.0
Oracle: 4.2

Flexibility

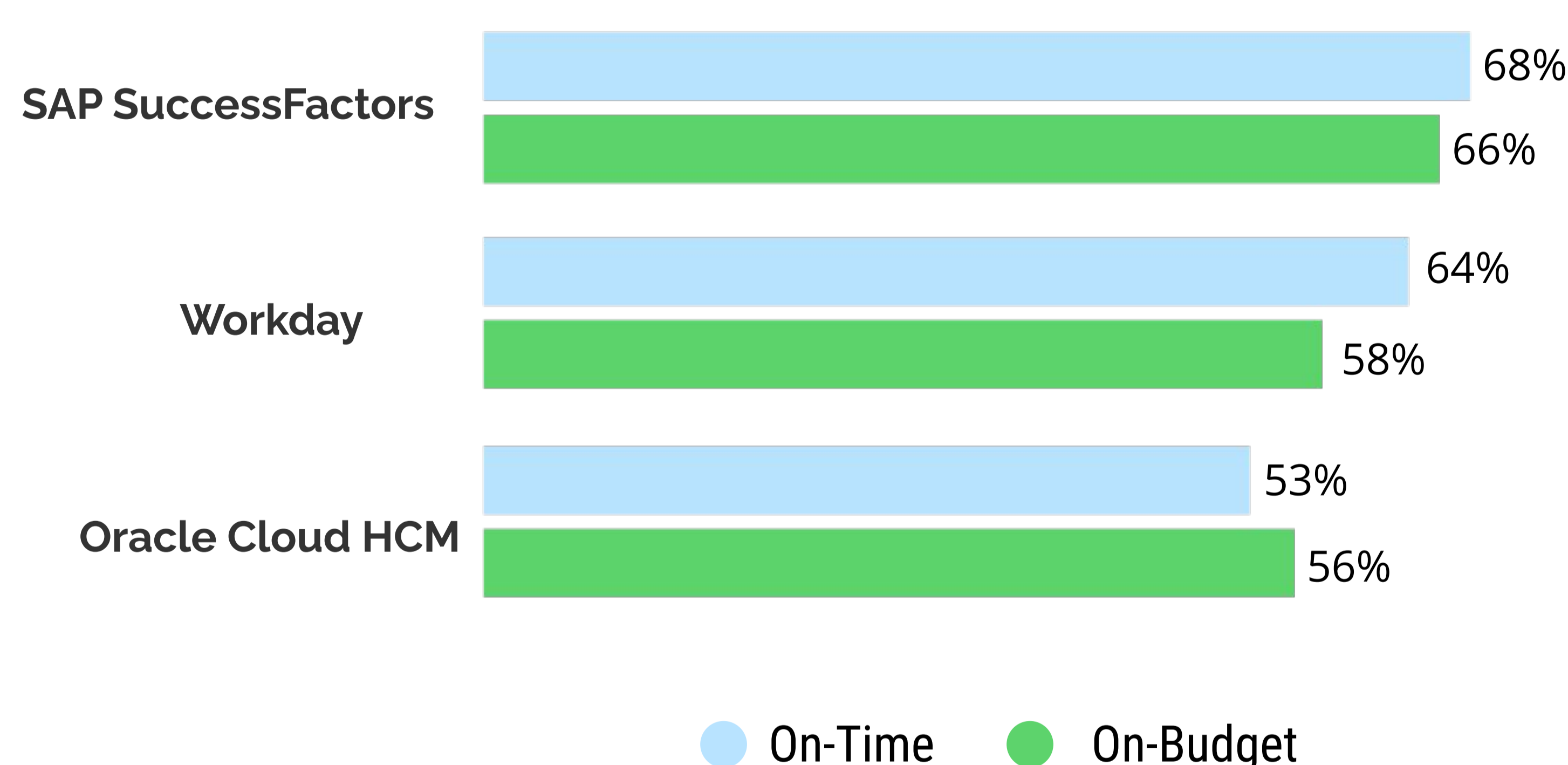


SAP SuccessFactors: 4.3
Workday: 3.9
Oracle: 4.2

Project Scoping Accuracy



On-Time / On-Budget Delivery



RAVEN INTELLIGENCE REVIEW METHODOLOGY & VETTING

Raven Intelligence is a public peer review site that provides a forum for Enterprise Software customers to review their project(s) and partners. Our review covers a wide range of Key Performance Indicators and are completed in an average of 5 minutes. Customer reviews are publicly available at RavenIntel.com

100% of reviews are verified. Raven knows the identity of every one of our reviewers (work email & LinkedIn), their company and have validated their company uses the software they have reviewed. We disqualify approximately 20% of the reviews submitted and do so when we are unable to verify full credentials or reviews are incomplete.

At no time can a partner, software company or other party pay for favorable data, for Raven Intelligence to delete negative reviews or for favorable reporting.

1200+ Vetted Customer Reviews
40+ Countries Represented
100% Reviews Verified via 2-Steps Method

"The software has a lot of features and the partners know them well. It's important to have a strong vision for what you want to achieve and what success looks like to drive the work forward and be successful."

SAP SuccessFactors customer (Retail) & Raven Intelligence reviewer



To learn more, download the report: [Transforming Customer Success: A Data Driven Look at SAP SuccessFactors' Project Success](#)